

97. (DoD) Please provide documents related to the DoD SAPRO Survivor Summit & SARC Summit hosted in FY12, including a summary of the number and demographics of attendees and materials, reports, and recommendations that resulted from the meetings. (See FY12 SAPRO Report, p. 32.)

DoD	<p>*RSP Note* All documents provided through the non-publically accessible links have been downloaded and have been attached to the corresponding responses.</p> <p>March 29-30, 2012 SAPRO conducted a Sexual Assault Response Coordinator (SARC) Summit. Each Military Service and the National Guard provided SARCs to participate in the Summit. The SARC Summit was attended by twenty SARCs representing the Services and National Guard. Each Service provided four representatives each. The representatives were comprised of military and civilian personnel. All SARCS in attendance were female.</p> <ul style="list-style-type: none"> • A copy of the 2012 SARC Summit agenda and briefing packets are provided at Q#97 by using the following link: https://pmev2.bah.com/sites/DSAID/Document_Transfer/Forms/AllItems.aspx <p>The 2012 Survivor Summit was conducted from February 28-29 and March 1, 2012. The DoD SAPRO Director, spoke with twelve military sexual assault survivors who reported the incident after SAPRO's policy implementation in 2006. The Army, Air Force, Marine Corps, and National Guard each had (2) survivors participate in the summit and (4) survivors from the Navy participated. The survivors consisted of eleven females and one male and ranged in rank from E3 to O3. The exchanges that occur between the survivors and DoD SAPRO allows SAPRO to better assess the impact that existing policies and programs may have on individuals and evaluate possibilities for policy and program improvements.</p> <ul style="list-style-type: none"> • A copy of the 2012 Survivor Summit Information Packet is provided at Q#97 by using the following link: https://pmev2.bah.com/sites/DSAID/Document_Transfer/Forms/AllItems.aspx
-----	---

Narrative responses have been consolidated by the Response Systems Panel (RSP). Please forgive formatting errors in text and data. Source documents for narrative responses can be obtained by contacting the RSP.



DEPARTMENT OF DEFENSE
SEXUAL ASSAULT PREVENTION
AND RESPONSE OFFICE

Department of Defense Sexual Assault Advocate Certification Program (D-SAACP)

29 March 2012

Program Goals

- The purpose of the D-SAACP is to help standardize sexual assault victim advocacy across the Department and professionalize the roles of SARCs and SAPR VAs who perform victim advocacy duties by:
 1. Improving the quality of response to sexual assault victims
 2. Recognizing how SARCs and SAPR VAs contribute to unit readiness by creating a climate of trust and mutual respect
 3. Communicating to military leadership that victim advocacy is a specialized skill set
 4. Demonstrating to Service members that victim advocacy can lead to professional development

Program Requirements

- Contract for administration of the D-SAACP was awarded to the National Organization for Victim Assistance (NOVA) on 23 February
- The Performance Work Statement requires NOVA to:
 - Utilize the D-SAACP Application Form
 - Execute the application processes
 - Analyze all new and renewal D-SAACP personnel application packages against all D-SAACP credentialing requirements
 - Recognize the D-SAACP Levels I, II, III, and IV
 - Establish a mechanism that tracks D-SAACP application packages throughout the application lifecycle
 - Deliver monthly status reports

Credentialing Infrastructure

- **Level I:** Required in order to fulfill the role of a SARC or SAPR VA and to deploy as a SARC or SAPR VA
 - Completed D-SAACP application form, including Memorandum of Confirmation
 - Letter(s) of recommendation
 - Certificate of completion of 40 hours of pre-approved training
- **Level II:** For full-time SARCs and SAPR VAs
 - Completed D-SAACP application form, including Memorandum of Confirmation
 - Letter(s) of recommendation
 - Certificate of completion of 40 hours of pre-approved training
 - Proof of 3900 hours (two years) of specialized experience and observation of three or more cases

Credentialing Infrastructure (cont'd)

- **Level III:** Optional for full-time SARCs and SAPR VAs
 - Completed D-SAACP application form, including Memorandum of Confirmation
 - Letter(s) of recommendation
 - Certificate of completion of 40 hours of pre-approved training
 - Proof of 7800 hours (four years) of specialized experience and observation of three or more cases
- **Level IV:** Optional for full-time SARCs and SAPR VAs
 - Completed D-SAACP application form, including Memorandum of Confirmation
 - Letter(s) of recommendation
 - Certificate of completion of 40 hours of pre-approved training
 - Proof of 15600 hours (eight years) of specialized experience and observation of three or more cases

Credentialing Infrastructure (cont'd)

- **Credential Renewals:** A minimum of 32 units of continuing education are required every two years to maintain and renew a credential
- **Credential Status:** SAPRO has the authority to change (i.e. revoke, transfer and/or suspend) credentials; the Military Services may request revocations through SAPRO

Credentialing Infrastructure (cont'd)

- Other infrastructure elements:
 - Need for Memorandum of Confirmation for renewing applicants
 - Need for one or two letters of recommendation
 - Appropriate and consistent means for tracking experience hours

Way Ahead

- Military Advisory Group: Provide Military Service input and exercise oversight of implementation of the D-SAACP, to include evaluation of SARC and SAPR VA training
- Objectives:
 1. Develop D-SAACP application packet
 2. Develop and execute plan for evaluation and oversight of SARC and SAPR VA training, specifically:
 - Compliance with SAPR Policy
 - Adherence to Competencies Framework
 - Consistency across trainings
 3. Develop military module for Office of Victims of Crime Training and Technical Assistance online training



OFFICE OF THE SECRETARY OF DEFENSE
**SEXUAL ASSAULT PREVENTION
AND RESPONSE OFFICE**

D-SAACP Branding

- The DoD Sexual Assault Advocate Certification Program (D-SAACP) is a formal program we are introducing this year
- **D-SAACP needs branding—and your input is needed to help us create these elements!**
- On the next slide, you will see logos, communications materials, and other templates used to identify SAPRO, the Safe Helpline, DSAID, and NOVA
- **Please consider**
 - **Message**
 - **Color**
 - **Simplicity and Identification**



OFFICE OF THE SECRETARY OF DEFENSE SEXUAL ASSAULT PREVENTION AND RESPONSE OFFICE

Currently, SAPRO materials are printed with consistent banners and colors, and feature the SAPRO Seal.



DEPARTMENT OF DEFENSE SEXUAL ASSAULT PREVENTION AND RESPONSE

Department of Defense Sexual Assault Advocate Certification Program
OYENIEMV

Introduction

The National Defense Authorization Act (NDAA) requires the Department of Defense (DoD) to establish a Sexual Assault Prevention and Response (SAPR) program. SAPR is a comprehensive program that addresses the prevention, response, and recovery of sexual assault victims and their families. The Department of Defense is committed to ensuring that all service members and their families are protected from sexual assault and have access to the support and resources they need to recover from any incident.

Goals

- 1. The purpose of the DoD SAPR program is to prevent, respond to, and recover from sexual assault.
- 2. SAPR programs will ensure that all service members and their families are protected from sexual assault and have access to the support and resources they need to recover from any incident.
- 3. SAPR programs will ensure that all service members and their families are protected from sexual assault and have access to the support and resources they need to recover from any incident.
- 4. SAPR programs will ensure that all service members and their families are protected from sexual assault and have access to the support and resources they need to recover from any incident.

Structure and Benefits

The National Defense Authorization Act (NDAA) requires the DoD to establish a SAPR program. SAPR is a comprehensive program that addresses the prevention, response, and recovery of sexual assault victims and their families. The Department of Defense is committed to ensuring that all service members and their families are protected from sexual assault and have access to the support and resources they need to recover from any incident.



DEPARTMENT OF DEFENSE SEXUAL ASSAULT PREVENTION AND RESPONSE

Department of Defense Annual Report on Sexual Assault in the Military

Fiscal Year 2010

March 2011





OFFICE OF THE SECRETARY OF DEFENSE
**SEXUAL ASSAULT PREVENTION
AND RESPONSE OFFICE**



National Organization for Victim Assistance



DOD
Safe Helpline
 Anywhere, Anytime...
 Sexual Assault Support for the DOD Community

DS&ID

DEFENSE SEXUAL ASSAULT INCIDENT DATABASE
Case Management | Business Management | Reporting



OFFICE OF THE SECRETARY OF DEFENSE SEXUAL ASSAULT PREVENTION AND RESPONSE OFFICE

002618

Safe Helpline

Date _____
To Whom It May Concern:

Cius et laboree pontibus eum voluptate vitaseque. Nam nisi sunt ea venam qua quis, qui blanditio te veribus voluptat. Tacet eaquis seculatimes conent upate itaquam, offomivel ecentant assumque dircumquam, sa deroz cros, iam et aperum iam cum dequa voluat unquet que optas a di consequid maxamin inibus ens plantis re rese soloras doluptaque reum, quies enim! cressa pot quim voluere re.

Empon sendatur acera nobatiora alidco nem fuga eiceneis vendunt od quam, vendento ut quicid eribus et alendo doloro itata con ravaas isperuicidem est, sui cum laud abono test, cuparum quales num ella sim por sedex expelmosita dempon bus asperum, omnoletis aud to quibusae erchi denia ad qua andusam expum voluare re plat.

Solore pereseque consequate qui sam, ornatu menenquam rem et adio. Nis id untur adit, consu atione verim et quibusant tamis voluopad etsequi ut duto psuquam, ut esto cus re andae si dea pro dolores equibus, ut uter esto mi, sunt quis sis dorepansu sa qua dlanque nob, voluat, ut modiore conatu remolor enepad exodaequa cor magnis od modis sit etate core nana core ratures ad ut latut smagham vel nus di laboreo odicum figit doloretio quae hieoptum romaed magham voluere eribus pe et enimutorem vorepa eribus inibus uas inennum inrausius re conedem deliquet volat, omni cum quo tem et eos ut palibus, quis voluopas natu autae cus se laborede con cuparum qua verlamam lacum autum daria dipiquam et vel nos est, a deatrum ut apellatibus, aut tunc dolo sustam enepad ma qua sicut avem nonsequitua vire factum ut ipsam ea quist re voluptat.

Sincerely,

Introduction

Victim Care is a key component of the Department of Defense (DoD) efforts to prevent and respond to sexual assault. As part of Victim Care, the Department launched DoD Safe Helpline as a crisis support hotline for active Service members of the DoD community affected by sexual assault. Safe Helpline provides confidential, 24-hour one-on-one expert advice and information worldwide.

Safe Helpline is intended to address the needs of First and Second Step, as well as sexual violence law enforcement, in order to provide the best possible care to victims of sexual violence. The DoD is committed to ensuring that the victims receive the best possible care, and that they are able to get connected to those who can help.

The other benefit of this service is that we hope it will encourage more victims to come forward and report the sexual assault. Research tells us when victims receive needed care and support they begin to have confidence in the response system. In fact, that confidence increases the likelihood they will participate in the criminal justice process.

Victim Care

Click Call Text

DoD Safe Helpline
Sexual Assault Support for the DoD Community

Live 1-on-1 Help Confidential Worldwide 24/7

Help is just a
Click,
Call or
Text away!

A confidential and anonymous sexual assault hotline for the DoD community.

Safe Helpline Branding

Safe Helpline

Description

- Program Name:** DoD Safe Helpline
- Tagline:** Sexual Assault Support for the DoD Community
- Website Address:** www.SafeHelpline.org
- Phone Number:** 877-995-5247 (also supports DSN)
- SMS (texting) Code:** 55-247 (inside the U.S.), 202-470-5546 (outside the U.S.)
- Key Messages:** Worldwide, 24-7 Access, Confidential, Anonymous, Live 1-on-1 Help
- Messaging of Services:** "Click, Call, Text"
- Colors:** Teal, Yellow, Purple

All elements researched based

DoD Safe Helpline
Sexual Assault Support for the DoD Community

Live 1-on-1 Help Confidential Worldwide 24/7

When you don't know what to do or with whom to talk, contact Safe Helpline for confidential sexual assault support...24/7, worldwide access to sexual assault experts.

Click: www.SafeHelpline.org
Call: 877-995-5247
Text: 55-247 (INSIDE THE U.S.)
202-470-5546 (OUTSIDE THE U.S.)

All elements researched based



DEPARTMENT OF DEFENSE
SEXUAL ASSAULT PREVENTION
AND RESPONSE OFFICE

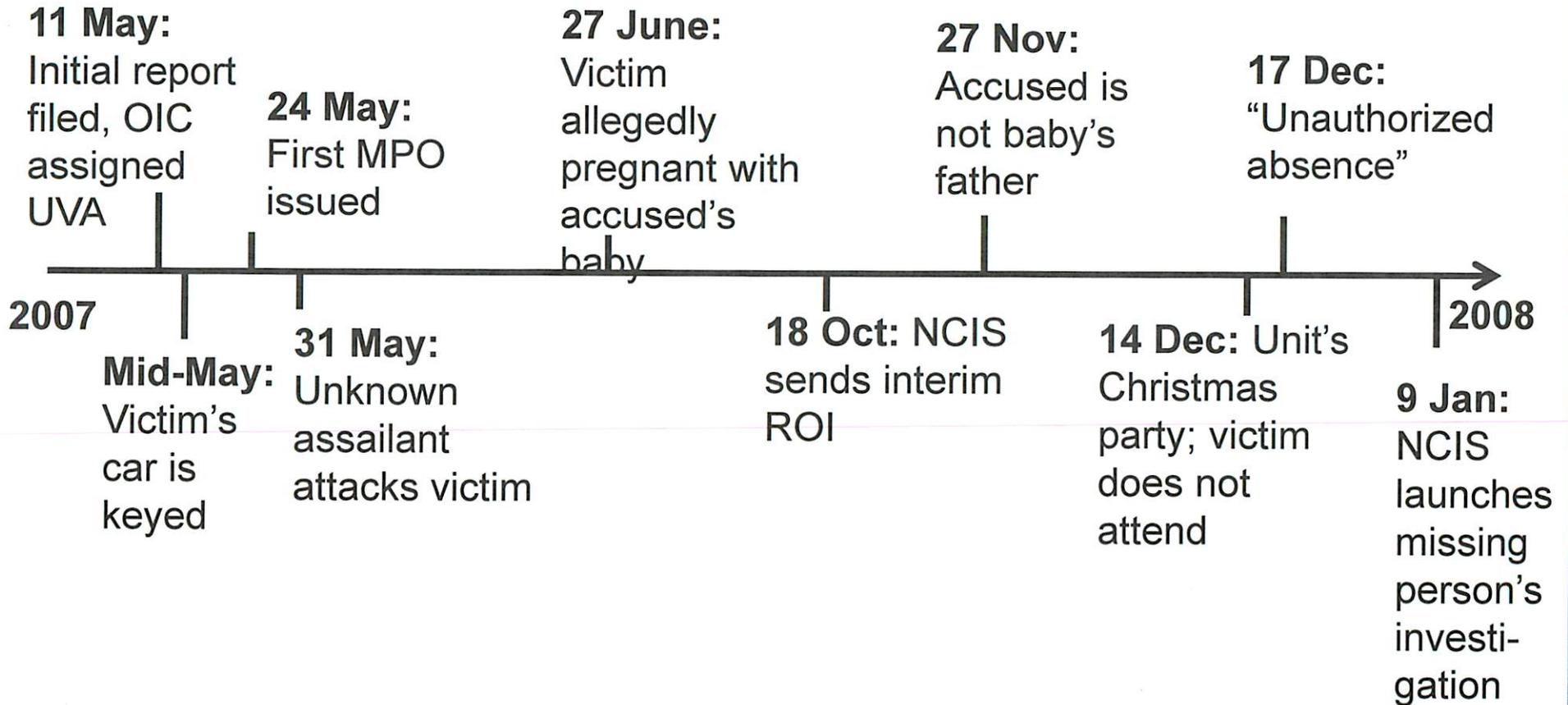
Overview of Matters Related to the Sexual Assault of Lance Corporal Maria Lauterbach, U.S. Marine Corps

30 March 2012

002619

DoD 92

Milestone Timeline



002620

Timeline

- 11 May - Initial report filed, OIC assigned UVA
 - LCpl Maria Lauterbach reported that Corporal Cesar Laurean, a senior marine in her immediate chain of command, had raped her on two occasions.
- Mid-May – Victim’s car is keyed
 - LCpl Lauterbach’s UVA notified the case agent reporting LCpl Lauterbach’s automobile had been damaged – “keyed”, leaving scratches.
- 24 May – First MPO issued
 - The Regimental Commander issued a written MPO directing the accused to stay at least 1,000 feet away from LCpl Lauterbach.
- 31 May – Unknown assailant attacks victim
 - LCpl Lauterbach’s UVA told the case agent LCpl Lauterbach came to her office with bruises on her face and said an unknown assailant punched her in the face the previous night.
- 27 June – Victim allegedly pregnant with accused’s baby
 - A troop medical clinic examination determined LCol Lauterbach was pregnant.

Timeline (cont'd)

- 18 October – NCIS sends interim ROI
 - NCIS sent an interim Report of Investigation (ROI) to command and legal officials.
- 27 November – Accused is not baby's father
 - LCpl Lauterbach told the Trial Counsel she no longer believed the accused was her unborn child's father, citing a miscalculation in the baby's due date.
- 14 December – Unit's Christmas party, victim does not attend
 - The unit held its annual Christmas party but LCpl Lauterbach did not attend.
- 17 December – "Unauthorized absence"
 - LCpl Lauterbach did not report for duty on the Monday following the Friday Christmas party and her command listed her status as "unauthorized absence."
- 9 January – NCIS launches missing person's investigation
 - NCIS received information concerning LCpl Lauterbach from the Onslow County, NC, Sheriff's office and initiated a missing person investigation.

Overview

- **Briefing Purpose**

- Summarize Department of Defense (DoD) Inspector General (IG) Report “Review of Matters Related to the Sexual Assault of Lance Corporal Maria Lauterbach, U.S. Marine Corps” (Project No. 2008C009)

- **Report Details**

- Release date of 18 October 2011
- Responds to a 7 August 2008 request from the Principal Deputy Under Secretary of Defense (Personnel and Readiness) (PDUSD (P&R)), requesting review of command and other responses to the rape complaint of Lance Corporal (LCpl) Maria Lauterbach
- Focuses on the following two questions:
 - 1) Did responsible officials comply with applicable requirements in responding to LCpl Lauterbach’s sexual assault complaint?
 - 2) Did responsible officials respond adequately to events following the sexual assault complaint to ensure LCpl Lauterbach’s safety and well-being?

Scope and Methodology

- **Scope**

- Review focused on compliance with DoD, Navy, and Marine Corps requirements in responding to LCpl Lauterbach's sexual assault complaint
- Also assessed actions taken after the complaint to protect LCpl Lauterbach's safety and well-being

- **Methodology**

- Interviewed 55 witnesses to include:
 - Naval Criminal Investigative Service (NCIS) special agents and supervisors
 - LCpl Lauterbach's chain of command and fellow Marines
 - Camp Lejeune Sexual Assault Prevention and Response (SAPR) and mental health officials,
 - Mrs. Mary Lauterbach (victim's mother), and other witnesses
 - Accused's attorney denied request for interview
- Reviewed NCIS and Onslow County, NC, investigative files and related documents
- Reviewed and assessed compliance with DoD, Navy, and Marine Corps policies

002624

Question 1 (Q1)

- **Scope**
 - Determined if responsible officials complied with applicable requirements in responding to LCpl Lauterbach’s sexual assault complaint, to include:
 - NCIS Investigation
 - SAPR Officials
 - Command Officials

002625

Q1 Findings: NCIS Investigation

- **Summary of Findings**

- The case agent and supervisory agents did not comply with NCIS criminal investigation requirements.

- **Discussion Highlights**

- **Witnesses Not Interviewed:** In the 5 months after receiving the complaint, the case agent only interviewed two witnesses, but not six additional witnesses identified as possibly having relevant information.
 - NCIS policy requires investigators to interview the victim and any witnesses to establish whether a crime occurred.
- **Report Incomplete and Not Timely:** Agents involved in the investigation did not ensure the sexual assault complaint was processed correctly, reported completely, and was forwarded according to schedule.
 - Opening and interim reports were not prepared and distributed as required, resulting in a 5 month delay in reporting to NCIS management and command.
 - The NCIS Investigative Manual requires the case agent to enter investigative data in NCIS reporting systems according to an established schedule, from investigation initiation through closure, and ensure complete and accurate data.

Q1 Findings: SAPR Officials

- **Summary of Findings**

- Except for two procedural steps, the victim advocates assigned (a Unit Victim Advocate (UVA) and a civilian Victim Advocate (VA)) complied with requirements.
- Command and Installation Sexual Assault Response Coordinators (SARC) did not comply with DoD, Navy, and Marine Corps guidance.

- **Discussion Highlights**

- **UVA and VA followed most guidelines:** The assigned VAs followed SAPR guidelines for caring for a sexual assault victim, to include explanation of reporting options, assisting in obtaining counseling services, and reporting property damage to the victim's car two weeks post-assault.
 - However, VA and UVA failed to enter incident data in the Sexual Assault Incident Reporting Database (SAIRD) in a timely manner and did not attend the monthly Sexual Assault Case Management Group (CMG) meetings.
- **Command and Installation SARCs did not comply with established policy:** LCpl Lauterbach's information was not entered in SAIRD, her Command SARC did not actively participate in the CMG, and the CMG was not functioning in accordance with policy
 - Installation SARCs serve as the central contacts to oversee SAPR training; Command SARCs are responsible for the detailed oversight and management of their respective commands' sexual assault cases.

Q1 Findings: Command Officials

- **Summary of Findings**

- Overall, responsible Combat Logistics Regiment command officials responded inadequately to the sexual assault complaint. They assigned a UVA, implemented Military Protective Orders (MPOs), ensured NCIS notification, and ensured the victim sought medical attention. However, they failed to remain engaged with the victim and monitor her well-being throughout the investigation.

- **Discussion Highlights**

- **Command took appropriate initial action.** When LCpl Lauterbach's chain of command received the sexual assault report, they took immediate action that complied with DoD and USMC requirements.
- **Command follow-up absent.** Existing evidence did not indicate the responsible commander took appropriate follow-on actions.

002628

Question 2 Findings

- **Scope**
 - Determined if responsible officials responded adequately to events following the sexual assault complaint to ensure LCpl Lauterbach's safety and well-being
- **Summary of Findings**
 - Combat Logistics Regiment 27 command officials assured LCpl Lauterbach's safety immediately following the sexual assault complaint, but failed to remain engaged and monitor her safety and well-being through the sexual assault investigation.
 - NCIS personnel and command officials did not respond appropriately when LCpl Lauterbach was assaulted and when her car was damaged after reporting the sexual assault.
- **Discussion Highlights**
 - **Command did not comply with policy.** No evidence to indicate LCpl Lauterbach's commander acted to comply with policy requiring him to remain actively involved, keep LCpl Lauterbach apprised of her case status, address her well-being, and ensure advocacy services were provided, other than immediately after sexual assault complaint.

Report Conclusions and Recommendations

- **Conclusions**

- NCIS criminal investigation into LCpl Lauterbach's rape complaint was both substantively and procedurally deficient.
- Camp Lejeune SAPR officials responded inadequately to rape complaint.
- Combat Logistics Regiment 27 command officials assured her safety immediately following the complaint, but failed to remain engaged and monitor safety and well-being throughout the investigation.

- **Recommendations**

- Recommend that the Secretary of the Navy take corrective action, as necessary, with respect to officials who are identified as accountable for the regulatory violations and procedural deficiencies described

USD (P&R) Response Action

- **DoD IG established the Violent Crimes Division to provide oversight on the following items:**
 - Review closed cases to ensure investigators did a thorough investigation and followed the right protocols;
 - Evaluate the training provided to criminal investigators; and
 - Establish a MOU with SAPRO to perform oversight of victim complaints of MCIO's.
- **New policies regarding victim care established**
 - As a response to the treatment of LCpl Lauterbach, SAPRO drafted the DTM (Directive-type Memorandum) on expedited transfers

Navy Response Action

- **The Department of the Navy Sexual Assault Prevention and Response Office concurred with the DoD IG investigative findings and recommended the following:**
 - A site visit be conducted at Camp Lejeune to review current SAPR program records and activities, with special attention to Case Management Group meetings
 - Current files of the Sexual Assault Response Coordinator (SARC) at Camp Lejeune and elsewhere be reconciled with SAIRD entries to ensure complete reporting, and that SARCs at Camp Lejeune and elsewhere be required to report monthly on the status of, and attendance at, SACMG meetings.
- **Additional Information**
 - The Department undertook a comprehensive revitalization of its SAPR program. In September 2009, DON-SAPRO stood-up as a new entity, reporting directly to the Secretary, with the goals of achieving a measurable reduction of sexual assaults, improving Service-level SAPR program management, conducting leadership outreach, and providing a Commander Tool Kit.

Lessons for SARCs

- Discuss cases with your Victim Advocates and Advocate on behalf of the victims within the system when needed
- Ensure Case Management Group is functioning as intended
- Ensure SARCs have direct access to a senior commander
- Other thoughts?



DEPARTMENT OF DEFENSE
SEXUAL ASSAULT PREVENTION
AND RESPONSE OFFICE

SAPR Policy Initiatives

**Ms. Diana Rangoussis, Senior Policy
Advisor**

Overview

- Legal Assistance
- Directive-Type Memorandums (DTMs)
- DoDD 6495.01
- ***DRAFT*** DoDI 6495.02
- MRE 514
- Restricted Reporting scenarios
- Open discussion

Legal Assistance

- Dated October 17, 2011, from the Under Secretary of Defense, Personnel and Readiness
- Victims of sexual assault will be given legal assistance (not prosecuting attorney)
- Provide consultation addressing:
 - The VWAP
 - Reporting options
 - Nature of communication made to the Victim Witness Advocate/Liaison as opposed to those made to the Legal Assistance Attorney
 - The military justice system, including the roles and responsibilities of the trial and defense counsel, and investigators
 - Available resources for emotional and mental health counseling and other medical services
 - The availability of, and protections offered by, civilian and military restraining orders
 - Traditional forms of legal assistance

DTM-11-062, Document Retention

- Effective 16 December 2011
- Two separate retention schedules for records based on whether the service member filed a Restricted or Unrestricted Report
- **Unrestricted Reports:**
 - MCIOs will maintain investigative records and the DD Form 2911 will be retained for 50 years
 - SARCs will enter the DD Form 2910 into DSAID or inter-faceted Military Service data system for 50 years
- **Restricted Reports:**
 - The SAFE Kit, which includes the DD Form 2911, will be retained for 5 years in a location designated by the Military Service concerned; time frame will start from the date the victim signed the DD Form 2910
 - The SARC will retain a hard copy of the DD Form 2910 for 5 years; time frame for the DD Form 2910 will start from the date the victim signed the DD Form 2910
 - The victim will be contacted at 1-year to see if victim wishes to change reporting option; if not the victim will not be contacted again

DTM-11-063, Expedited Transfers

- Effective 16 December 2011, involves transfer of a Service member who makes an Unrestricted Report of sexual assault
 - Not for safety issues
- Service members shall **initiate** the transfer request and submit the request to their commanding officers (COs)
- CO shall request and take into consideration the **member's input** before making a decision involving a temporary or permanent transfer and the location of the transfer
 - If approved, the transfer shall also include the Service member's dependents and military spouse (as applicable)
- **CO** must approve or disapprove a Service member's request for a PCS, PCA, or unit transfer **within 72 hours** from receipt of the request
- If the request is disapproved, the member can request review by the first **G/FO in the chain of command** of the member, or a SES equivalent, and the decision must be made **within 72 hours**
- Total of 6 days for **decision**

DTM-11-063, Expedited Transfers (cont.)

- A CO shall consider:
 - (1) The **Service member's reasons** for the request
 - (2) Potential **transfer of the alleged offender** instead of the Service member requesting the transfer
 - (3) Nature and circumstances of the offense
 - (4) Whether a temporary transfer would meet the Service member's needs and the operational needs of the unit
 - (5) Training status of the Service member requesting the transfer
 - (6) Availability of positions within other units on the installation
 - (7) Status of the investigation and potential impact on the investigation and future disposition of the offense, after consultation with the investigating MCIO
 - (8) Location of the alleged offender
 - (9) Alleged offender's status (Service member or civilian)
 - (10) Other pertinent circumstances or facts
- Reserve component procedures

Directive - DoDD 6495.01, “SAPR Policy”

- The focus of the SAPR Program is on the victim
 - The SAPR Program shall provide care that is gender-responsive, culturally-competent, and recovery-oriented
- The policy has been expanded to cover new categories of persons:
 - Military dependents 18 years of age and older at installations CONUS and OCONUS receive **full SAPR services and both reporting options**
 - DoD civilians and their dependents 18 and over **OCONUS** receive emergency care
 - Receive limited SAPR services and Unrestricted Reporting only
 - DoD contractors who are US citizens and “authorized to accompany the Armed Forces” in contingency areas receive emergency care
 - Receive limited SAPR services and Unrestricted Reporting only
- The SARC and the SAPR VA shall be used a standard terms
- The SARC is the “single point of contact” for the sexual assault victim
- SARCs submit data to DSAID (DoD SAPR database)

Directive - DoDD 6495.01, "SAPR Policy" (cont.)

- Sexual assault patients **shall be given priority, and shall be treated as emergency cases**. A sexual assault victim needs immediate medical intervention to prevent loss of life or suffering resulting from physical injuries (internal or external), sexually transmitted infections, pregnancy, and psychological distress
- Emergency care shall consist of emergency medical care and the offer of a sexual assault forensic examination (SAFE) consistent with the DOJ protocol
 - The victim shall be advised that even if a SAFE is declined, the victim is encouraged (but not mandated) to receive medical care, psychological care, and victim advocacy
- Sexual assault patients shall be treated as emergency cases, regardless of whether physical injuries are evident. Patients' needs shall be assessed for immediate medical or mental health intervention
 - ***regardless of their behavior because when severely traumatized, sexual assault patients may appear to be calm, indifferent, submissive, jocular, angry, emotionally distraught, or even uncooperative or hostile towards those who are trying to help***

Instruction - DoDI 6495.02, "SAPR Procedures"

- Status
- Incorporates policy/procedures from DTMs-11-062 (document retention) and DTM 11-063 (expedited transfer)
- Incorporates training on MRE 514 (Victim Advocate Privilege) for all personnel
- Explains that Restricted Reporting is confidential, but not necessarily anonymous
- More clearly defined responsibilities
 - From the Secretaries, to the Commanders, to SAPR VAs, to chaplains
- Expanded requirements and procedures for the Case Management Group
 - Deputy Installation Commander is Chair with Installation SARC as co-chair
 - Mandates attendance and participation of all CMG members
 - Chair monitors MPOs and Expedited Transfers
 - Chair will stand up "High-Risk Assessment Team" for victims in danger
- Expanded training standards for all military personnel & responders

MRE 514

- **Victim advocate - victim privilege: Effective January 2012**
- *General rule of privilege. A victim has a privilege to refuse to disclose and to prevent any other person from disclosing a confidential communication made between the victim and a victim advocate, in a case arising under the UCMJ, if such communication was made for the **purpose of facilitating advice or supportive assistance to the victim.***
- **Caveat:**
 - “victim advocate” is a person who is designated in writing as a victim advocate
 - In DoDD: “The SARC shall supervise SAPR VAs, but may be called on to perform victim advocacy duties”
 - Need to be acting in official capacity as VA, not casual conversation
 - Need to speak to your SJA as to limits when subpoenaed
- MRE 514 Privilege will probably not cover SAFE Kit or communications with healthcare providers surrounding the SAFE – but Restricted Reporting covers the SAFE Kit and communications surrounding the SAFE

Restricted Report – Confidential, but not anonymous

Scenario #1:

- ◆ Rape occurs on a remote ARMY FOB in Afghanistan
- ◆ Victim [V] tells friend (not in chain of command)
- ◆ Can V still file a Restricted Report [RR]?

Scenario #2:

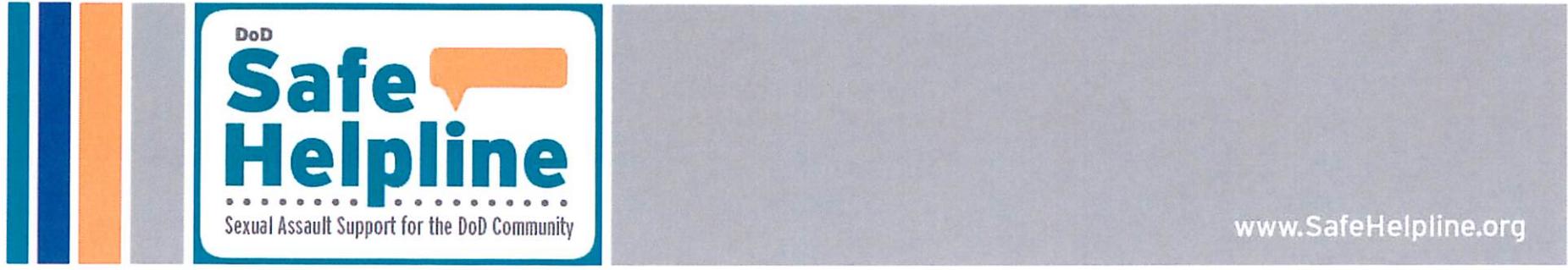
- ◆ Rape occurs at a hotel party on leave
- ◆ Other Marines at party report thru chain & *independent investigation* is started
- ◆ Can V still file a RR?

Scenario #3:

- ◆ V joins Air Force to start a new life
- ◆ 6 months in, V cannot forget the rape
- ◆ V does not want anyone in military to know
- ◆ Can V file a RR on assault that occurred pre-enlistment/ commissioning?

Open Discussion: What's Working, What's Not

- Are you aware that new Article 120 is coming in June 2012?
- Do you know about the MRE 514, Victim Advocate privilege?
- How are the DTMs being implemented?
- How is the implementation of the Directive going?
 - Are there areas of concern?
 - Is this feasible to implement in the field?
- What are your initial thoughts on the DoDI?



DoD Safe Helpline

2012 Sexual Assault Response Coordinator (SARC) Summit

March 29, 2012

Bette Stebbins
Senior Victim Care Advisor

DoD Sexual Assault Prevention and Response Office (SAPRO)





www.SafeHelpline.org

002647

Agenda

- ▶ Need
- ▶ Description
- ▶ Overview
- ▶ Homepage, Web Content, Referrals Database, and Feedback Screen Shots
- ▶ SARC Role
- ▶ Communications Tool Kit
- ▶ Communications Products
- ▶ Non-Identifying, Aggregate Data
- ▶ Contact Information



www.SafeHelpline.org

849200

Need

▶ Problem

- Need to provide victims with anonymous crisis support, information about reporting securely, and 24/7 worldwide service referrals
- Need to provide the high number of Service members transitioning out of the military soon with a continuum of care

▶ Solution

- Provide additional channels to seek resources and crisis support anonymously, 24-hours-a-day, 7-days-a-week, worldwide to Service members of the DoD community
- Increase the likelihood of victims reporting their sexual assaults and obtaining needed services and care
- Provide the Department with an additional indicator in systemic gaps thru aggregate data collection



www.SafeHelpline.org

649200

Description



- ▶ Program Name: DoD Safe Helpline
- ▶ Tagline: Sexual Assault Support for the DoD Community
- ▶ Website Address: www.SafeHelpline.org
- ▶ Phone Number: 877-995-5247 (also supports DSN)
- ▶ SMS (texting) Code: 55-247 (inside the U.S.), 202-470-5546 (outside the U.S.)
- ▶ Key Messages: Worldwide, 24-7 Access, Confidential, Anonymous, Live 1-on-1 Help
- ▶ Messaging of Services: “Click, Call, Text”
- ▶ Colors: Teal, Yellow, Purple



Overview

- ▶ Crisis support service for adult Service members of the DoD community who are victims of sexual assault
 - Active Duty, National Guard, and Reserve members consistent with the DoD Sexual Assault Prevention and Response (SAPR) Policy
 - Coast Guard and Transitioning Service Members (TSM)
- ▶ Available 24/7 worldwide, users can “click, call, or text” for anonymous and confidential support
- ▶ Provide “warm hand-off” transfers to Sexual Assault Response Coordinators, Military OneSource, National Suicide Prevention Lifeline, and civilian sexual assault service providers
- ▶ Provide a military and veteran-specific resource dashboard available 24/7 and information on benefits, resources, and referrals
- ▶ Provide texting referral service to legal, medical, spiritual, military police, Veterans Affairs (VA), and civilian resources

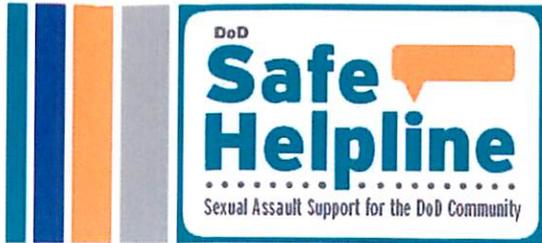


www.SafeHelpline.org

002651

Overview (con't)

- ▶ Easily accessible smartphone application and mobile format
- ▶ Operated by the non-profit Rape, Abuse and Incest National Network (RAINN), the nation's largest anti-sexual violence organization, through a contractual agreement with SAPRO
- ▶ Launched in April 2011



www.SafeHelpline.org

Homepage

Find Help Near Your Installation:

Sexual Assault Support for the DoD Community

[How to Get Help](#) [Understanding Sexual Assault](#) [About RAINN](#) [About Safe Helpline](#) [Take a Tour](#) [Contact Us](#)

Help is Just a Click Away
 The Online Helpline provides live, confidential support, 24/7

or Call the Safe Helpline
877-995-5247

[GET LIVE HELP NOW](#)

In immediate danger? [CALL 911 NOW](#)

Understanding Sexual Assault

What to do if you or a friend has been sexually assaulted.

[LEARN MORE](#)

Take a Tour Of The Online Helpline

The Online Helpline provides live one-on-one help, 24/7. Find out how we've made it safe and secure.

[TAKE A TOUR](#)

Safe Helpline Is Operated By RAINN

RAINN, the nation's largest anti-sexual violence organization, also runs the National Sexual Assault Hotline.

[LEARN MORE](#)

[Call the Safe Helpline at 877-995-5247](#)
[Privacy Policy](#)
[Terms of Use](#)
[Suicide Hotline](#)
[Search](#)

In immediate danger? CALL 911 NOW
[Army SAFIC/SHAPP](#)
[Navy SAFIC/SAPIC](#)
[Air Force SAFIC/SAPFO](#)
[Coast Guard SAFIC/SAPFO](#)
[Marine Corps Community Services/SAFIC](#)
[National Guard SAFIC/SAPFO](#)
[OSD SAPFO](#)
[MjDuty.mil](#)

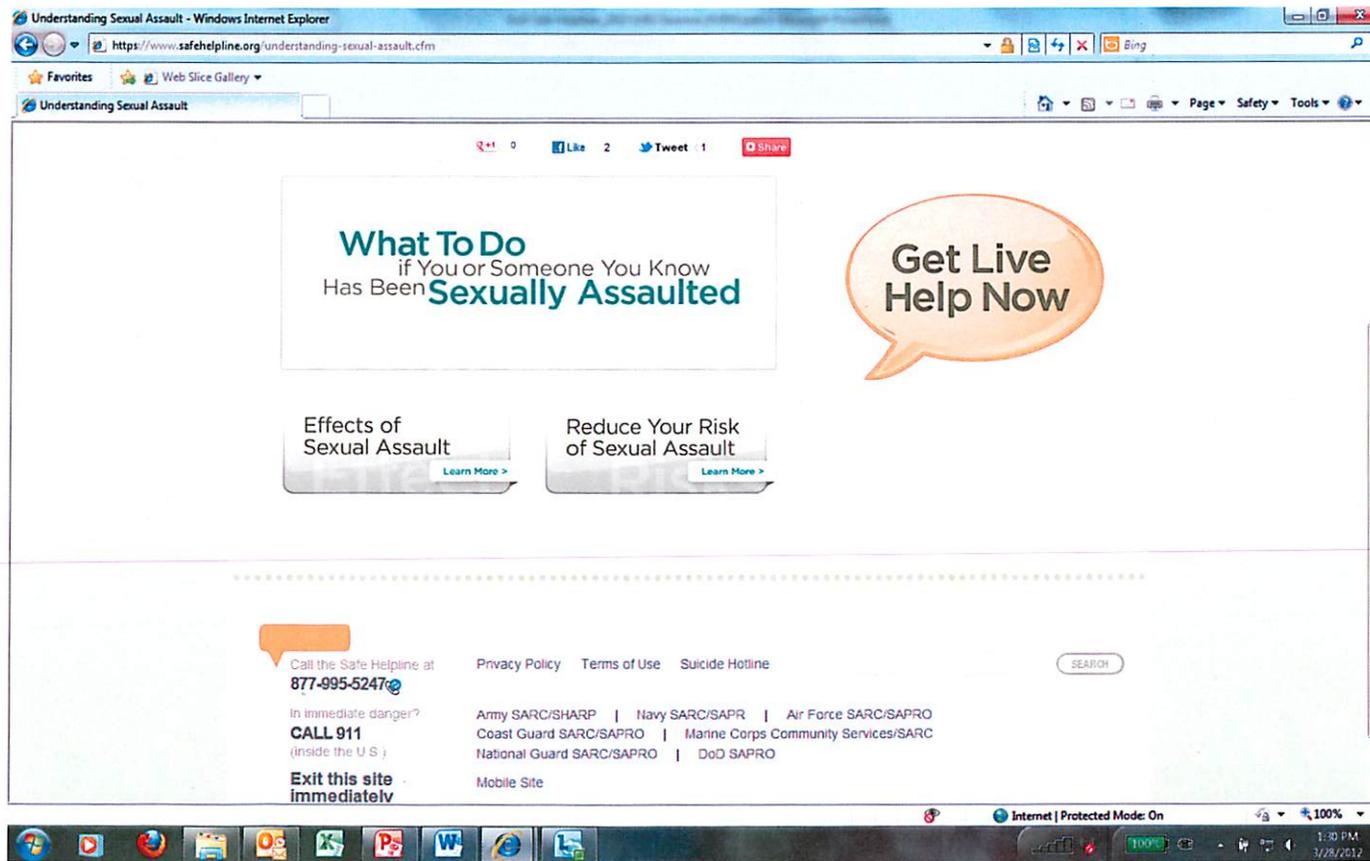
The Department of Defense has contracted with RAINN to assist in implementing and operating the Safe Helpline.



www.SafeHelpline.org

002653

Web Content



Referrals Database

Search - Windows Internet Explorer
https://www.safehelpline.org/search.cfm

Find Help Near Your Base or Installation

Search

Search Now

Search by zip code, state, country or installation/base name.

- Sexual Assault Response Coordinator (SARC)
- Civilian sexual assault service provider
- Military Chaplain
- Judge Advocate General (JAG)
- Medical Personnel
- Air Force
- Army
- Coast Guard
- National Guard
- Navy
- Reserves
- Mannes

What is a Sexual Assault Response Coordinator (SARC)?
SARCs ensure that victims of sexual assault within the Department of Defense (DoD) community receive appropriate and responsive care. They serve as the single point of contact to coordinate sexual assault victim care. The term "Sexual Assault

Done Internet | Protected Mode: On 100% 1:27 PM 3/28/2012



www.SafeHelpline.org

002655

Feedback

The screenshot shows a web browser window with the URL <https://www.safehelpline.org/contact-us.cfm>. The page content includes:

- Contact Us** section with three options: **Click** (Get Live Help Now), **Call** (Live Help 24/7, Call 877-995-5247), and **Text** (Text zip code or installation/base name to 55247).
- A paragraph explaining DSN dialing: "When calling from DSN, there are four toll-free area codes (800, 888, 866, and 877) as DSN area codes to enable a direct dialing capability. DSN users can dial US toll-free numbers by simply dialing 94 + 877-995-5247."
- Get in Touch with Safe Helpline** section: "We love feedback! Please share your Safe Helpline comments, suggestions, compliments or feedback here." It includes input fields for **First Name**, **Last Name**, **Email address**, and **Your affiliation** (with a dropdown menu).
- Feedback about Department of Defense sexual assault services?** section: "Do you have a comment, suggestion or complaint about the services on your installation/base or provided by DoD personnel? Tell us about it (anonymously if you prefer)." It includes a text area and a **Submit** button.
- Other inquiries?** section: "RAINN Attn: DoD Safe Helpline 2000 L Street, NW Suite 406" with the RAINN logo.

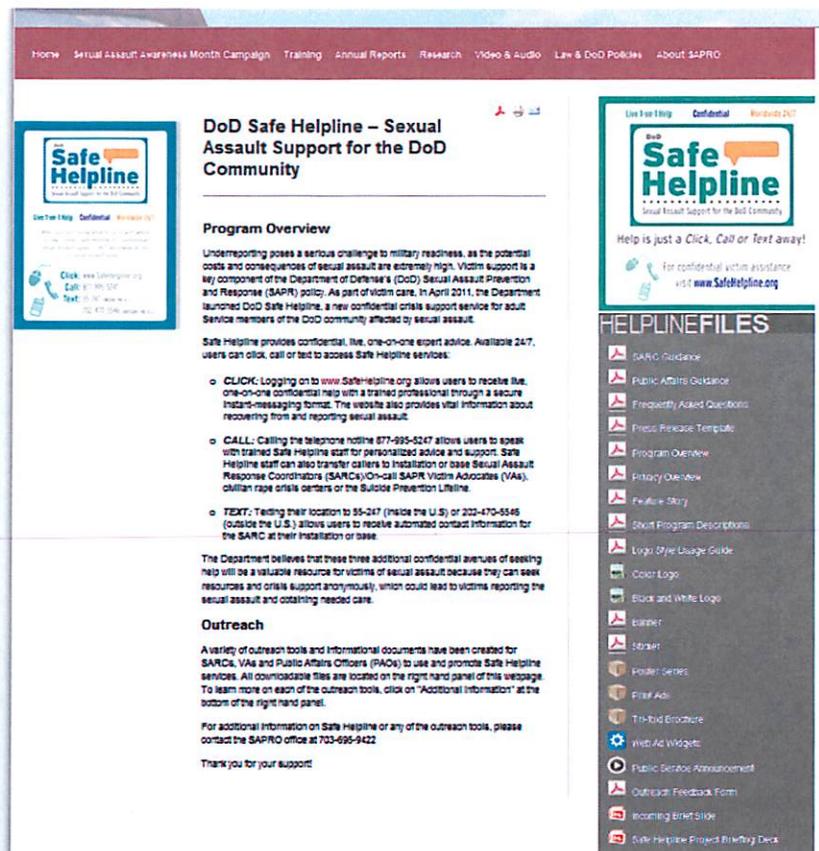
The browser's taskbar at the bottom shows various application icons and the system clock indicating 1:35 PM on 3/28/2012.



SARC Role

- ▶ Maintain a working phone number
 - Supports 24/7 response capability
 - “Warm hand-off” service referral option
- ▶ Be advocates for Safe Helpline and actively communicate its services and benefits to military leadership, command, and Service members
 - Access www.sapr.mil to download SARC Guidance and communication materials for reproduction, distribution, and collaboration efforts
 - Think of circumstances and locations on your base or installation in which information surrounding Safe Helpline can be displayed or included in already existing events or activities
 - Brief command and local leadership on Safe Helpline using Safe Helpline Guidance on www.sapr.mil

Communications Tool Kit



Home Sexual Assault Awareness Month Campaign Training Annual Reports Research Video & Audio Law & DoD Policies About SAPRO



Live Chat Help Confidential Resources 24/7

Click: www.SafeHelpline.org
Call: 877-995-5247
Text: 303-470-5545
(In the U.S.)

DoD Safe Helpline – Sexual Assault Support for the DoD Community

Program Overview

Underreporting poses a serious challenge to military readiness, as the potential costs and consequences of sexual assault are extremely high. Victim support is a key component of the Department of Defense's (DoD) Sexual Assault Prevention and Response (SAPR) policy. As part of victim care, in April 2011, the Department launched DoD Safe Helpline, a new confidential crisis support service for adult service members of the DoD community affected by sexual assault.

Safe Helpline provides confidential, live, one-on-one expert advice. Available 24/7, users can click, call or text to access Safe Helpline services:

- o **CLICK:** Logging on to www.SafeHelpline.org allows users to receive live, one-on-one confidential help with a trained professional through a secure instant-messaging format. The website also provides vital information about recovering from and reporting sexual assault.
- o **CALL:** Calling the telephone hotline 877-995-5247 allows users to speak with trained Safe Helpline staff for personalized advice and support. Safe Helpline staff can also transfer callers to Installation or base Sexual Assault Response Coordinators (SARCs), On-call SAPR Victim Advocates (VAs), civilian rape crisis centers or the Suicide Prevention Lifeline.
- o **TEXT:** Texting their location to 55-247 (inside the U.S.) or 202-470-5545 (outside the U.S.) allows users to receive automated contact information for the SARC at their installation or base.

The Department believes that these three additional confidential avenues of seeking help will be a valuable resource for victims of sexual assault because they can seek resources and crisis support anonymously, which could lead to victims reporting the sexual assault and obtaining needed care.

Outreach

A variety of outreach tools and informational documents have been created for SARCs, VAs and Public Affairs Officers (PAOs) to use and promote Safe Helpline services. All downloadable files are located on the right-hand panel of this webpage. To learn more on each of the outreach tools, click on "Additional Information" at the bottom of the right hand panel.

For additional information on Safe Helpline or any of the outreach tools, please contact the SAPRO office at 703-695-9422.

Thank you for your support!



Live Chat Help Confidential Resources 24/7

Help is just a Click, Call or Text away!

For confidential victim assistance visit www.SafeHelpline.org

HELPLINEFILES

- SARC Guidance
- Public Affairs Guidance
- Frequently Asked Questions
- Press Release Template
- Program Overview
- Privacy Overview
- Feature Story
- Short Program Descriptions
- Logo Style Usage Guide
- Color Logo
- Black and White Logo
- Banner
- Sticker
- Poster Series
- Print Ads
- T-shirt Brochure
- Web Ad Widgets
- Public Service Announcement
- Outreach Feedback Form
- Outreach Brief Slide
- Safe Helpline Project Briefing Deck



www.SafeHelpline.org

Communication Products (found on www.sapr.mil)



Web / Print Ads



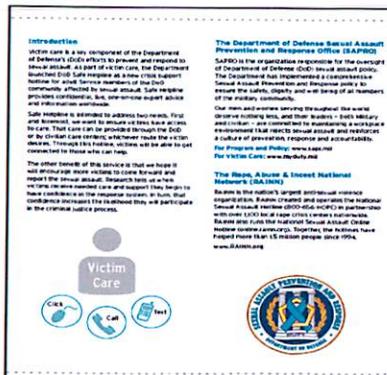
30 Second PSA



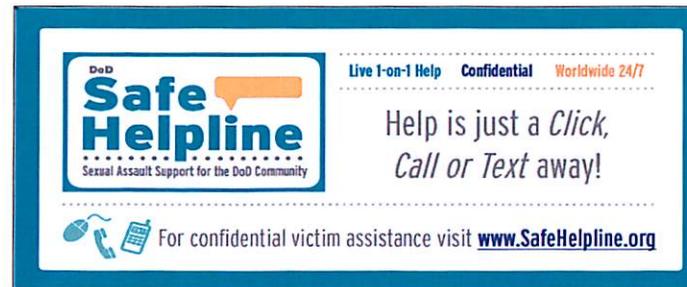
Logo



Poster Series



Tri-fold Brochure



10 x 5 ft. Banner



www.SafeHelpline.org

002659

Non-Identifying, Aggregate Data

- ▶ Total number of unique visitors to the Safe Helpline as of March 28, 2012: 34,727
- ▶ Total number of people helped in a live session as of March 28, 2012:
 - Online: 1,010
 - Telephone: 1,276
 - Texting: 298



www.SafeHelpline.org

002660

Contact Information

- ▶ CLICK: www.SafeHelpline.org
- ▶ CALL: 1-877-995-5247
- ▶ TEXT: 55-247 (Inside the U.S.) *
202-470-5546 (Outside of the U.S.)

* Text your location for the nearest SARC, medical, legal, spiritual, VA, or civilian resources



**DEPARTMENT OF DEFENSE
SEXUAL ASSAULT PREVENTION
AND RESPONSE OFFICE**

**Sexual Assault Prevention and Response (SAPR)
Sexual Assault Response Coordinator**

**Meeting Agenda
Friday, March 30, 2012
0700-1630**

- 0700-0730** Process Pentagon Entrance Security
- 0730-0745** Process Pentagon Conference Center Security
- 0745-0800** Introduction (Ms. Maritza Sayle-Walker)
- 0800-0830** After Action: Survivor Summit (Ms. Bette Stebbins)
- 0830-0900** LCpl Lauterbach Debrief (Maj Gen Hertog)
- 0900-0910** **Break**
- 0910-1000** Open Discussion with Maj Gen Hertog
- 1000-1100** FY11 DoD Statistics (Dr. Nate Galbreath)
- 1100-1200** How to more effectively work with: Criminal Investigators, Mental Health Providers, and Medical Providers (Dr. Galbreath)
- 1200-1300** **Lunch**
- 1300-1400** DoD SAFE Kit (Dr. Galbreath / Ms. Sayle-Walker)
- 1400-1500** Open Discussion: Reserve Component Transfers/Concerns (LTC Shawn Edwards)
- 1500-1510** **Break**
- 1510-1615** Break out: Your biggest concern as a SARC?
Group 1: Ms. Sayle-Walker
Group 2: Ms. Jean Wertman
- 1615-1630** Wrap up / Closing (Ms. Sayle-Walker)